

I believe VRS providers should not have separate dialing arrangements. We believe the goal for equal access with equipment should be universally designed without restrictions to ensure access for all Deaf and HH Consumers. The largest VRS provider does not allow telephone numbers to be used on its system to access telephone numbers of other VRS services. Hearing persons can make calls using 7 to 10-digit numbers and do not have to change the numbers when they change telephone companies. Interoperable means any equipment given to deaf consumers for video relay services should allow the deaf consumer to call any VRS service provider of choice, no restrictions!